



COMMISSIONAIRES

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Protection Where and When You Need It

Commissionaires Nova Scotia (CNS) has been protecting people and property for more than 70 years.

Our highly trained and reliable members, most of whom have previous service with the military or law enforcement agencies bring experience, discipline and loyalty to each assignment. The Northern Nova Scotia District Office, Truro has a staff of some 170 full-time and spare members. They enable Commissionaires Nova Scotia, registered to the ISO 9001:2000 (E) standard with SGS International Certification Services Canada Inc., to provide the highest level of security services.

From Sydney to Yarmouth, some 1700 commissionaires provide public and private sector clients, including government facilities; law enforcement agencies, hospitals, educational and training institutions, business and industry, air and seaports with a range of **services**, including:

Security

Commissionaires Nova Scotia provides clients with complete security solutions that integrate our experienced members with the newest technology and cost-effective delivery, including:

- **Guarding services:** our professional security guards are trained in the latest technology for a range of situations in both government and commercial enterprises.
- **Technology:** CNS partners with leading, trusted technology firms to provide clients with state-of-the-art security, including security information systems, remote video monitoring, lone worker monitoring, and loss prevention.

Identification

Working with law enforcement and other agencies, Commissionaires Nova Scotia provides

- **Fingerprinting services**, accredited by the RCMP, for submission to Canada Criminal Records Information Services.
- **Background Checks**, utilizing e-CPIC, including criminal record checks, employment certification.
- **Passport Photography Services.**
- **Commissioner of Oaths Services.**

Enforcement

Commissionaires Nova Scotia provides cost-effective enforcement services, including

- **Municipal bylaw enforcement**, including parking.
- **Police support services**, including traffic control, special constable.

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Training

Commissionaires Nova Scotia, which recently opened a state-of-the-art training facility in Dartmouth, NS, is certified by the Canadian General Standards Board to provide:

- **Security Guard training**, prepares graduates with the skills and abilities in a number of areas, including security protocols, high-tech security systems, crisis management response, and emergency first aid/CPR.
- **Supervisor training**, to specified Canadian General Standards Specifications for uniformed security supervisors.
- **Other training**, including Occupational Health and Safety, Workplace Hazardous Materials Information systems, first aid levels 1 and 2, conflict resolution.

CNS-Client Working Relationship

Suitability of Personnel: Commissionaires Nova Scotia monitors the performance of all personnel at a client work site and if a commissionaire is found unsuitable another qualified member will be provided.

Supervision: Inspections/visits are conducted by CNS managers on a no-notice as well as pre-arranged basis to ensure a high standard of dress and deportment and to maintain the highest level of service.

Workers Compensation: CNS is a member in good standing with the Workers Compensation Board.

Employment Equity Program: CNS is a member of the federal Employment Equity Program.

Insurance: CNS maintains a number of insurance policies covering its operations, including comprehensive General Liability for bodily injury and property damage, Umbrella Liability Policy for bodily injury and property damage, Fidelity Bond for each member and non-owned vehicle (client-owned).

Billing Rate & Administration Fee: The billing rate for CNS services is dependent on the level of job responsibility and difficulty. The area District Manager can advise on rates. Included in the billing rate is an administration fee that includes Employment Insurance, Canada Pension, Workers Compensation, Vacation Pay, Accident and Life insurance.

Statutory Holiday Rates: For those members who work on holidays, there is an additional cost for statutory holidays that are included in the NS Labour Code.

Trust Commissionaires Nova Scotia to help manage all your security needs. **We can help!**

Check out our Web site: www.commissionaires.ns.ca

In Northern Nova Scotia, contact:

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